

#### TOM FERRY COACHING MEMBER CASE STUDY

# Direct Mail to Geographic Farm

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### Direct Mail to Geographic Farm At a Glance

Market: Eastvale, CA Average sales price: \$511,642





### Direct Mail to Geographic Farm The Lessons Learned

#### What were the 3 biggest stumbling blocks / mistakes you made along the way?

- 1. Tried to do it by myself.
- 2. Should have started with a larger number of homes from the beginning.
- 3. Inconsistency; it needs to be systematized.

#### What are the 3 tips you'd give to someone starting out on this lead source?

- 1. Go big or go home. We've gained more market share by increasing our frequency of distribution from 2X a month to 3X a month.
- 2. Keep innovating. We change our messaging constantly and by adding more community events and retargeting on our site, we've been able to increase our commission rates.
- 3. Hire someone to manage it for you :)

### Direct Mail to Geographic Farm The Backstory

#### Why did you decide to add this lead source?

I needed duplicable results. Once I was able to prove it worked on a smaller scale I opened up the flood gates.

#### How long have you been working this lead source?

4 years

#### What's the expected time frame to see a positive ROI?

Plan out 6 to 12 months, but don't be surprised if it is sooner.

#### Do you run this campaign by yourself?

No, I work closely with my marketing coordinator.

### Direct Mail to Geographic Farm The Process

#### How many homes are in your farm?

15,500

#### What's the annual turn over % in your farm?

3.80%

#### How often do you mail?

3 times per month

#### What is the content of your direct mail pieces?

Information on the homes that sold, social proof of our sales, and case studies of how we've done it. We also include our monthly stats to show why we out-produce and out-sell our competitors.

#### What type of Call To Actions do you have on your pieces?

We drive traffic to our website and ask the client to fill out a form for a free home valuation. Of course our phone number is there for those who want to call.

### Direct Mail to Geographic Farm The Process

#### Once the lead is generated - what is your process for initial contact?

- 1. If they call us directly, we ask qualifying questions and set an appointment. Most of these calls are "come list me" calls.
- 2. If they go to our website and get a current market value:
  - A. We drop off our listing package and door knock their home
  - B. We put them in our BoomTown database
  - C. We start emailing them until they sell with us

#### What's your follow up process?

Most of the time if we go to the appointment, they list their home with us. If it was a web lead from the farm, we send email drip campaigns, and continue to direct mail and retarget to them for 6 months until we book an appointment.

#### What is your process for pre-qualifying your leads?

Client motivation is key. We want to discover their motive for action and press that button.

#### What do you do with leads you don't convert?

If they list with someone else, then nothing. If they don't list, we continue with our follow up process until we get an appointment.









#### Reason #88 why your neighbor trusted us to sell their home.



"Provident is the best company EVER to list your home in the Eastvale area! You will never be sorry if you enlist Nazar Kalayji and his team to help you buy and sell. They are a service oriented company with big hearts and a huge work ethic. Nazar's marketing is second to none. Our home sold in less than 48 hours due to his savvy strategy. His team is your best bet for buying and selling fast." -Knight Family









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